

## Current Price List. 2017

Price per unit per night.

|   |        |
|---|--------|
| Backpacker/motorcyclist/cyclist.                        | £6.50  |
| Tent single occupancy.                                  | £10.00 |
| Two man tent.   | £15.00 |
| Three/four man/trailer tent.                            | £20.00 |
| Five – six man tent.                                    | £25.00 |
| 7 man tent +  | £30.00 |
| Gazebo or event tent<br>(This is in addition to a tent) | £10.00 |
| Electric hook up for tent.                              | £5.00  |
| Pod   | £30.00 |
| Hardstanding and electric hook up.                      | £25.00 |
| Static caravan per night.[2n min stay]                  | £50.00 |

### **Kielder Camping and Caravan site terms and conditions 2017**

1. Prices are per night for one unit. (i.e. Tent, caravan, motorhome) plus extras where required.
2. To book we require payment in full at the time of booking. (We highly recommend that you consider holiday/travel insurance for unexpected eventualities.) Bank Holidays and peak periods during the summer can have minimum stay requirements. (Three days for Bank Holiday's and five day minimum stay when using our static caravans during July and August.) We do not accept non booked customers during Bank Holidays.
3. Cancellation. If the booking is cancelled less than 14 days before arrival then a charge equal to the full booking amount will be made.  
If the booking is cancelled 14 or more days before arrival then a charge equal to 50% of the stay will be made.  
In the event of a no show or booking reduction (after arrival date) the full cost of the booking is charged.
4. Pitch fees cannot be refunded due to inclement weather or early departure or late arrival.
5. During busier times of the season visitors will be given a sticker to place on guy lines of any tentage or in the windscreen of a vehicle. Please ensure this can be seen at all times.
6. Please ensure dogs are kept on leads at all times. Dog mess is an eyesore and a health hazard. If you are a dog owner, you have a legal duty to clean up every time your dog mess in a public place. The management reserves the right to refuse admission and eject from the campsite any dog and/or owner which we

consider inappropriate and a danger to others.

7. It is up to campers to ensure they have insurance cover: campers are responsible for looking after their personal belongings (bicycles etc.). Any visitor using our site or parking facilities does so at their own risk. Kielder Valley Services and its management staff shall not be liable for any loss or damage to property or personal injury sustained whilst on the Campsite premises, howsoever caused.
8. A strict 5 mph speed limit applies on the site at all times.
9. One of the ingredients of camping at Kielder is peace and quiet. Please respect other campers on our site, by keeping noise to a minimum. We operate a quiet time from 10pm – 8am; requiring all campers to adhere to this ruling.
10. This includes turning music down. From our experience sounds are amplified at night. Please be aware of this if staying up a little later. Management reserve the right to terminate the booking of any person whose conduct is detrimental to the campsite or comfort of other visitors. However, be aware that booking a visit during a bank holiday or peak period brings its own hustle, bustle and an increase in activity.
11. Group bookings: We are pleased to accommodate considerate groups of friends or families. Please specify when booking so we can make sure you are all pitched together. This is a family site. We do not allow stag/hen groups or late night noise/partying. Commencing such activities on site will result in you being asked to leave. I trust you understand our concerns when we are approached for a group booking. We in no way wish to be the 'fun police' but experience has shown that groups of inconsiderate campers have ruined many people's holiday. We reserve the right to charge a fee if members of the group do not follow our group booking policy. [As deemed by the site manager.]
12. For the comfort of other visitors we ask guests to arrive before 9.00pm and not to 'break camp' before 8.00am on the day of departure. If you have to leave before 8.00 am ensure you keep noise to a minimum.
13. Pitched visitors are requested to vacate their pitch by 11.00am on the day of departure and arrive no earlier than midday on day of arrival. (We realise life is never always clear cut with arrival and departure times. If either of these timings are problematic please discuss with the warden.)
14. Visitors to Pods or site static caravans are to arrive between 3.00pm and 9.00pm. Please inform the warden if your arrival time is expected to be after 7.00pm so key collection can be arranged.
15. Visitors to Pods or site static caravans must vacate by 11.00am on the day of departure. Please hand the keys back to the warden or deposit through the letter box found on the door to the wardens site office should he be unavailable.
16. Pods and Statics: The hirer is responsible for the contents and fabric of the holiday caravan and pod during the period of the booking. Please leave our accommodation as you would expect to find it. If you leave the holiday caravan or pod in an untidy state we are entitled to charge for extra cleaning. All damages or losses must be paid for and should be reported to the warden immediately.

17. We offer free wi-fi. Coverage is extremely limited and operation cannot be guaranteed.
18. We endeavour to maintain all services in a fully operational state but cannot be responsible for loss of water/pressure or electricity due to weather conditions or factors beyond our control.
19. Chemical toilets can only be emptied at the Chemical Disposal point. Please note: we have no drive over grey water disposal. Visitors will need to bring a hose, no shorter than 5 metres, to reach a usable drainage point. If this is inconvenient please empty prior or plan to empty elsewhere.
20. Please do not litter our campsite, it is unsightly, lazy and illegal.
21. Generators are not permitted on site.
22. Barbecues, off the ground, are allowed on site. We also offer built in BBQ stands around the site.
23. All persons staying or visiting Kielder Camping and Caravan Site use the facilities provided entirely at their own risk. Kielder Valley Services cannot accept any liability for loss, damage or accident to persons or property.
24. Electric hook-ups are rated at 10 amperes to supply camping and caravanning appliances only.
25. Children under the age of 16 must be accompanied by an adult at all times.

In the event of a serious breach of the above conditions Kielder Camping and Caravanning site (Kielder Valley Services) and its owners reserve the right to terminate a holiday/pitch booking and ask the offenders to leave the campsite.

#### Force Majeure

You agree that Kielder Camping and Caravanning site (Kielder Valley Services) will not be held liable for any: Act of God including tempest, fire, flood, storm, or natural disaster. War, civil war, sabotage or act of terrorism. Government sanction, embargo, import or export regulation or order. Labour disputes, including strikes, lockouts, boycotts or other industrial action. Failure in the transportation of equipment, machinery or personnel or in the provision of any utility including power, gas, water or communication services. Choice of Law.

This contract will be governed by the laws of England and Wales.

We reserve the right to amend this website and our terms and conditions at any time without prior notice.

